



FAQ's

1. Is the water on the farm drinking quality?

Although our water is clean and clear for showering we do not recommend drinking as the water is borehole and iron rich. Please bring your own drinking water.

2. What amenities are available on site?

- a. Shower
- b. Flushing toilet
- c. Built-in braai with a wash up sink
- d. Wood-fired hot tub
- e. Extra Wood (honesty box or pre-ordered)

3. What recreational activities/nearby attractions/points of interest are available nearby?

- a. Things to do in Botrivier
 - i. Wine-tastings nearby
 - 1. Beaumont family wines
 - 2. Gabrielskloof
 - 3. Luddite Wines
 - 4. Barton Vineyards
 - 5. Rivendell wine estate
 - 6. Genevieve MCC
 - ii. Beer Tasting
 - 1. Honingklip Brewery
 - iii. Restaurants and farm stalls nearby
 - 1. Botrivier Hotel
 - 2. Manny's local restaurant
 - 3. Shunting shed local restaurant (burgers recommended)
 - iv. SA forest adventures (Hermanus)
 - 1. Quad biking
 - 2. Cape canopy tour
 - 3. Horse riding

- v. Cornell Skop
 - 1. Animal encounter farm
- vi. Mountain biking in the van der Stel pass

4. What are your policies regarding pets, quiet hours, campfires and alcohol?
 - a. No pets allowed
 - b. No excessive loudness inside the camping areas. Please be quiet from 10PM in the evenings till sunrise! Verbal warnings will be given if this rule is not abided by, after 3 warnings the farm owner will kindly ask the unruly to leave the camp sites.
 - c. NO OPEN FIRES ALLOWED AT ALL! Please be sure to DOUBLE CHECK that all FIRES are EXTINGUISHED! Braai in designated braai and hot tub fires only!
 - d. Friendly drinking is welcome. No drinking outside camp sites. Please dispose of all garbage appropriately to prevent breakage of glass and possible wildfires.
5. How far in advance should guests' book? Is there a cancellation policy?
 - a. Bookings are made on first come first serve basis.
 - b. A 50% deposit is required to confirm your booking within 7 days of the reservation.
 - c. Cancellation policy:
 - i. If cancelling 7 days before arrival, forfeit 100% of the booking total
 - ii. If cancelling 14 days before arrival, forfeit 100% of the deposit
 - iii. If cancelling 21 days before arrival, forfeit 50% of the deposit
 - iv. If cancelling 30 days before arrival, forfeit 25% of the deposit
6. Are your facilities accessible to people with disabilities?
 - a. Unfortunately, not.
7. What safety measures are in place?
 - a. Fire extinguishers on each site
 - b. First aid – bring own to camp sites
 - c. Snake anti venom on-request (if available)
 - d. Locked entrance gate and fenced off farm
8. Do you offer dining options on-site? Are there grocery stores/restaurants nearby?
 - a. We are hoping to get a local partner in the future for dine in options at the glamping units.
 - b. Botrivier hotel, Manny's, Shunting shed, and other local shop (basic grocer)/restaurants/cafes and wine farms.

9. Are there any seasonal considerations that guests should be aware of?
- a. Yes, it can be very hot in the summer with snakes that come out. March to May is great if you are looking for nice warm days and not scorching hot days. Winter is beautiful on the farm, with the most glamorous views of the snowy mountain tops. One can even braai at the camp sites, despite the rainy days.
10. What steps do you take to promote sustainability and minimize environmental impact?
- a. Recycling will be provided soon at all campsites.
 - b. Eco units
 - c. We conserve natural resources and protect ecosystems by working with the natural environment
 - d. Taking out pine to restore the fynbos
 - e. Staying out of the green zones and planting indigenous plants and trees to transform and improve the botanical ecosystem
11. Do you host any special events/gatherings for guests?
- a. We are hoping to do so in the future, yes. With the opening of the camp sites, we will celebrate the main public holidays in unique ways. This will be announced via social media, our websites and email marketing.

For any further information please e-mail us on hello@bumbrah.co.za.